

Advancing Cultural Diversity and Volunteer Management in the 519

1. Introduction

You have been identified by a local partner as a knowledgeable contact in your local community. You are invited to complete this survey to assist an important initiative that will benefit local communities in the 519 and 905 areas.

The survey should take 10-15 minutes of your time and will provide valuable input to better understand the non-profit sector experience related to supporting culturally diverse volunteers.

Your responses will be confidential and will not be used in any way that can identify you or your organization. If you provide contact information at the end of the survey, this information will be kept separate from your other answers to the survey question.

The Cultural Diversity in Volunteer Management Project is a three year initiative developing the organizational and community capacity of local partners in the 519 and 905 areas to engage and support a more culturally diverse volunteer base in the nonprofit sector. The Project acknowledges and anticipates the increasingly culturally and racially diverse population in this part of the province and, hence, the opportunity to develop a valuable volunteer resource for the benefit of both individual volunteers and the larger community.

The project lead is the Social Planning Council of Peel, which is working in partnership on the Project with the Social Planning Network of Ontario and local partners in the 905 and 519 Regions. This project has been funded by the Ministry of Citizenship and Immigration.

If you have any questions about the Project please contact Anna Przychodzki at anna_przycho@yahoo.ca or 905-629-3044, ext.4.

If you have any questions about or problems with this survey itself, please contact Trudy Beaulne at the Social Planning Council of Kitchener-Waterloo spckw@waterlooregion.org or 519 579 1096 Ext 3006.

Thank you for your assistance.

2. Location and Service Area of Your Organization

1. Where is the main office of your organization located?

519 Area

905 Area

Please specify which municipality

2. What geographic area does your organization serve?

A region

One or more specific municipalities

A community or neighbourhood

Please specify which region, municipality or community:

3. Describe Your Organization

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1. Which of the following best describes your organization?

Non profit organization other than a registered charity

Registered charity

Municipality

Other (please specify)

2. Which of the following best describes your sector?

Social service

Health service

Recreation/sports

Arts and Culture

Other (please specify)

3. What is your organization's estimated annual budget?

\$0 annual budget

Under \$50,000

\$50,000 - \$199,999

\$200,000 - \$499,999

\$500,000 - \$1,000,000

Over \$1,000,000

4. Human Resources

1. On average each year, how many paid staff work in your organization?

Full time

Part time

2. Do you have staff and/or volunteers dedicated to volunteer management?

Full time paid staff

Part time paid staff

Dedicated volunteer position

No dedicated staff or volunteer

Other (please specify)

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3. Please describe the volunteers with your organization.

Total number of volunteers on average each year:

Estimate as well as you can the number of volunteers in your organization that are from cultural backgrounds from outside the United Kingdom or North America:

The number of current volunteers who are new to Canada (i.e. who came to Canada within the past 5 years):

5. Supporting Culturally Diverse Volunteers

1. How do (or how could) ethno-culturally diverse volunteers benefit your organization?

2. What community resources have you used to support cultural diversity in your organization?(e.g. training services, resource guides, volunteer centres, multicultural centres, other resources centres etc.)

3. What formal practices are in place in your organization to support volunteers from diverse cultural backgrounds (e.g. training about cultural diversity and anti-racism, staff support, recruitment and orientation support, etc.)? Please identify and briefly describe.

4. How do you promote or recruit volunteers from different cultural backgrounds for your organization?

5. What challenges or issues are there to supporting (or supporting more) volunteers new to Canada and/or from more culturally diverse backgrounds in your organization?

6. What would be helpful to overcome these challenges/issues?

6. Closing

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1. Is there anything else you want to add?

2. One of the products of the Advancing Cultural Diversity in Volunteer Management Project is the creation of an inventory of tools, resources and other relevant information. Would you be willing to contribute to this inventory any of the specific tools, resources or formal practices you listed earlier?

No

Yes

If yes, please provide an email address or phone number contact

3. If you are interested in being kept informed about the Advancing Cultural Diversity in Volunteer Management Project, please give your name and contact information below.

Name

Organization

Email

Phone